## **Snow/Emergency Service**

During snow conditions, service on this route may be interrupted due to inoperable road conditions. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions, or call the reservation office at 866-261-3278.

Durante las condiciones de nieve, el servicio en esta ruta puede ser interrumpido debido a condiciones de carretera inoperables. En el raro caso de que Metro declare una emergencia, no funcionará. Visite kingcounty.gov/metro/snow y regístrese para recibir alertas de tránsito para mantenerse informado durante condiciones adversas, o llame a la oficina de reservas al 866-261-3278.

### **Metro Customer Services**

Metro has two customer service offices in downtown Seattle to serve you.

King Street Center 201 S Jackson St Monday-Friday 8:30 am - 4:30 pm Transit Tunnel
Westlake Station
Last four / first four
business days each month
8:30 am - 4:30 pm

Lost & Found Monday-Friday 8:30 am - 1 pm 2 pm - 4:30 pm

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)

Seattle metro calling area

206-553-3000

| 1-800-542-7876           |
|--------------------------|
| TTY Relay: 711           |
| rip                      |
| www.kingcounty.gov/metro |
| 206-625-4500             |
|                          |

### **ORCA Card**

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or TTY Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA Web site also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

## **Priority Seating**

All Metro buses are wheelchair accessible. Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person. For more information about accessible service and bus-acceptable wheelchair/scooter specifications, call 206-553-3000.

## **Night Rider Tip**

You can help drivers spot you when it is dark or during times of reduced visibility by wearing lightcolored clothing and by standing in the most visible area of the bus stop. We don't want to miss you!

### Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

### **How To Pay**

Upon boarding, pay your fare with a Transit Go Ticket or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

**What To Pay** 

|   | 1 Zone   | 2 Zone |
|---|--|--------|
| Adults (19 and older), Off Peak   | \$2.50   | \$2.50 |
| Adults (19 and older), Peak   | \$2.75   | \$3.25 |
| ORCA LIFT Fare,* all times  | \$1.50   | \$1.50 |
| Youth (6-18 yrs), all times   | \$1.50   | \$1.50 |
| <b>RRFP cardholders</b> (registered seniors, Medicare, disabled), all times | \$1.00   | \$1.00 |
| Children (thru age 5), all times  | Four may ride free with person paying adult fare |        |

\*Income Qualified

Cuánto pagar

|   | Zona 1                             | Zona 2                          |
|---|------------------------------------|---------------------------------|
| <b>Adultos</b> (19 años y mayor) fuera de hora pico   | \$2.50                             | \$2.50                          |
| Adultos (19 años y mayor) en hora pico  | \$2.75                             | \$3.25                          |
| Tarifa ORCA LIFT,* a toda hora  | \$1.50                             | \$1.50                          |
| Jóvenes (6-18 años), a toda hora  | \$1.50                             | \$1.50                          |
| Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados), a toda hora. | \$1.00                             | \$1.00                          |
| <b>Niños</b> (hasta los 5 años), Puede<br>a toda hora. una persona                                | n viajar hasta d<br>a que pague la | cuatro con<br>tarifa de adulto. |

<sup>\*</sup>Ingresos que reúnan los requisitos

## Pay As You Board

At all times, pay your fare as you board the bus, be it cash, ticket or with a convenient ORCA card.

You may use transfers received on off-peak trips for peak-hour trips by paying the balance of the peak fare. Metro transfers are valid on Metro, only.

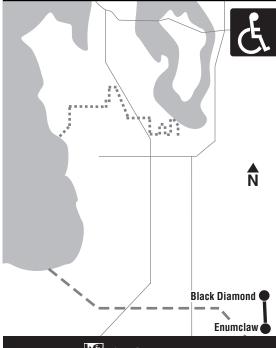
# Metro Customer Service 206-553-3000

### **Accessible Formats**

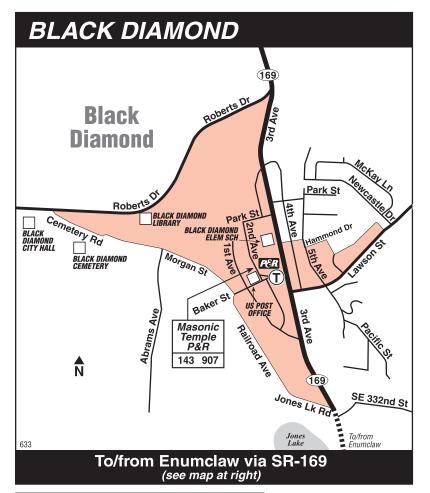
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

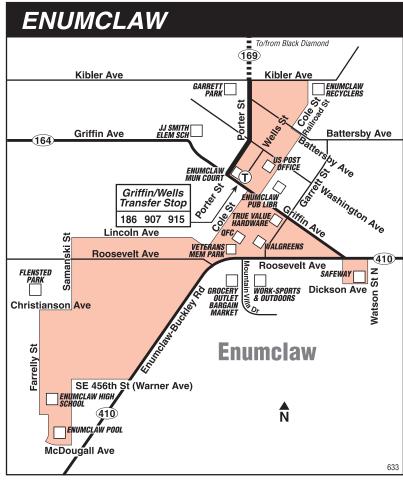
# Black Diamond • Enumclaw Community Ride

March 11, 2017 thru September 22, 2017 11 de marzo de 2017 a través de 22 de septiembre de 2017









#### MAP LEGEND

Makes no stops (between Black Diamond and Enumclaw)

Flexible service area

TRANSFER POINT/LUGAR DE TRASBOR-DO: Route intersection for transferring to the connecting route or routes indicated. Route terminal. Flexible service provided beyond terminal.

PARK & RIDE: Designated free parking area with direct bus service to downtown Seattle and other major commercial centers.

LANDMARK: A significant geographical reference point.

### Holiday Information/ Información sobre feriados

There is no service on this route on weekends or the following holidays. *No hay servicio en esta ruta los fines de semana ni el siguiente feriados:* 

Memorial Day May 29
Día de Conmemoración el 29 de mayo
Independence Day July 4
Día de la independencia el 4 de julio
Labor Day Sept. 4
Día del trabajo el 4 de septiembre

## Need more information or assistance?

- Visit Metro Online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except for major holidays (May 29, July 4, and Sept. 4).
- 6 am 8 pm for trip planning assistance
- 8 am 5 pm for ORCA assistance and customer comments

This paper uses minimum 30% post-consumer fibers; acid and chlorine free.

Inks: Environmentally sensitive yegetable-based.

## Community Ride Service Information

The Black Diamond • Enumclaw Community Ride offers on-demand, flexible service in portions of the cities of Black Diamond and Enumclaw (see maps). The new service provides transportation within the two cities, as well as transportation from one to the other – all on a demand-responsive basis. Service is provided at the following times:

Monday-Friday
 6:30 am - 4:30 pm

#### Reservations/Variable Routing

You must reserve your ride at least two hours before your desired pick-up time, but you may also make reservations as far as 30 days in advance. Reservations will be taken on a first-come, first-served basis.

Reservations can be made by calling 1-866-261 - 3278 (voice), or 1-800-246-1646 (TTY) during the following hours:

Monday-Friday
 Saturday
 Sunday/Holidays
 5 am - 11 pm
 7:30 am - 9:30 pm
 9:30 am - 6:30 pm

Please leave a message at all other times.

You can also make reservations online at <a href="https://www.hope-link.org/need-help/transportation/dart-ride-request">www.hope-link.org/need-help/transportation/dart-ride-request</a>

Although every effort will be made to provide originto-destination service, vans can not always provide full door-to-door service due to safety or other operational considerations (narrow streets, cul-desacs, etc.). You may need to board/deboard at a location a block or more away from the location you requested.



**RIDER** 

**ALERT** 

Intérpretes **パቃね kਐ十**代孔**四** Переводчик Перекладач Тurjubaan 동역사 Thông Dịch Viên

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.